



Faculty of
**Medical Leadership
and Management**

FMLM Northern Ireland Regional Conference

Learning to improve

12 November 2015

Belfast Castle

 @FMLM_UK #FMLMNI

www.fmlm.ac.uk

Welcome

Dear colleague,

We are delighted to welcome you to the second Faculty of Medical Leadership and Management Regional Conference in Northern Ireland entitled 'Learning to Improve'.

This last year has been pivotal in the future development of Northern Ireland's Health and Social Care System with the publication of both Sir Liam Donaldson's report *The Right Time, The Right Place* and the *Quality 2020 Attributes Framework* bringing the focus very firmly onto patient safety and quality improvement.

There is increasing realisation that strong clinical leadership is the key element in forging a sustainable health and social care system that will address the needs of the population in Northern Ireland. We need to ensure that the values of leadership are recognised and fostered throughout medical careers and we would like to welcome in particular medical students, doctors in training and those of you who do not have formal managerial or leadership positions. The GMC has indicated that doctors have a role in providing leadership to their colleagues and vision for the organisations in which they work and for the profession as a whole.

In today's conference we have keynote addresses from world renowned authorities such as Sir Liam Donaldson and Vijaya Nath (The King's Fund) alongside regional leaders and experts in quality and safety in healthcare. Our hope is that this conference will inform, educate and inspire you to bring new skills, ideas and innovations to your workplace.

This conference would not have been possible without sponsorship from Belfast Trust, Bridge Accountancy, Direct Medics, General Medical Council and HSC Leadership Centre.

With our focus on continued learning and improvement we would greatly value your feedback on the conference.

Please do enjoy the day!

Dr Cathy Jack
*Belfast Health and
Social Care Trust*

Professor Keith Gardiner
NIMDTA

Dr Gavin Lavery
HSC Safety Forum

Dr Iain McDougall
*Belfast Health and
Social Care Trust*

Dr Lindsay Damkat-Thomas
*South Eastern Health
and Social Care Trust*

Dr Grainne Donaghy
*Belfast Health and
Social Care Trust*

Dr Rachael Hutton
*E-Health and Board
Liaison Group*

Mr Will Young
HSC Leadership Centre

Dr Niall Leonard
*South Eastern Health
and Social Care Trust*

Thank you to our conference supporters



Programme

TIME	SESSION	LOCATION	CHAIR / SPEAKERS
08.30 - 9.00	Registration and refreshments		
09.00 - 09.10	Welcome and opening remarks	Chichester Room	<i>Dr Cathy Jack</i>
09.10 - 09.40	Quality and safety in a modern health care system	Chichester Room	<i>Mr Peter Lees Sir Liam Donaldson</i>
09.40 - 10.35	Workshop session 1 - Delegates to select one workshop		
	1A GMC: Innovation and leadership Prof Curran will explore the importance of generic professional capabilities in clinical leadership. Drawing on his experience with the Harvard Macy Institute in Boston he will highlight the differences between transactional and transformational leadership and outline the characteristics and processes underpinning successful innovation.	Deerpark Room	<i>Prof Ian Curran</i>
	1B Human factors (aimed at students and trainees) Explore the definition and relevance of human factors to safer healthcare.	Ashley Room	<i>Dr Richard Corry Dr Caroline Hawe</i>
	1C General practice in the 21st century General practice has proved adept at responding to change. This workshop will examine the extensive challenges it faces with increasing workload, changes to the workforce and explores some ideas for new ways of working in the 21st century.	Fisherwick Room	<i>Dr Jimmy Courtney Dr Brendan O'Brien Dr Margaret O'Brien</i>
	1D Quality improvement An interactive workshop: Understanding Quality Improvement methodologies.	Chichester Room	<i>Dr David Hill Dr Niall Leonard Dr Claire Lundy Dr Philip Hall</i>
	1E Big data & healthcare An interactive workshop setting the scene of what is big data? What help can it provide? A review of successful case studies from various scenarios and ending with a group activity of plan-ning: how could big data help you and what is needed?	Ben Madigan Room	<i>Dr Michaela Black</i>
10.35 - 10.50	Refreshments <i>Opportunity to network and visit the exhibition</i>		
10.50 - 11.15	Quality 2020 attributes framework and patient involvement	Chichester Room	<i>Dr Gavin Lavery Dr John Simpson</i>
11.20 - 12.00	Poster sessions (including 3 minute oral presentations) <i>Please see programme of oral sessions below</i>		
	1: Quality 2020: measuring improvement Awarding institution: HSC Safety Forum	Ben Madigan Room	<i>Jacqueline Fearon Dr Gavin Lavery</i>
	2: Student poster session Awarding institution: QUB	Fisherwick Room	<i>Dr Niall Leonard Prof Roy Spence</i>
	3: Quality 2020: transforming culture and strengthening the workforce Awarding institution: DHSSPS	Deerpark Room	<i>Dr Anne Kilgallen Dr John Simpson</i>

TIME	SESSION	LOCATION	CHAIR / SPEAKERS
	4: Quality 2020: raising standards (ST6/Band 7 and above) Awarding institution: NIMDTA	Chichester Room	<i>Prof Ian Curran Prof Keith Gar-diner</i>
	5: Quality 2020: Raising standards (CT1-CT3 and ST3-ST5) Awarding Institution: FMLM	Ashley Room	<i>Mr Peter Lees Ms Kirsten Armit</i>
12.00 - 13.00	Lunch <i>Opportunity to network and visit the exhibition</i>		
13.00 - 13.20	Ministerial address	Chichester Room	<i>Dr Michael McBride Mr Simon Hamilton MLA</i>
13.20 - 14.00	Medical engagement, collective leadership and quality improvement	Chichester Room	<i>Dr Claire Loughrey Ms Vijaya Nath</i>
14.00 - 14.50	Workshop session 2 - Delegates to select one workshop		
	2A "Quality improvement... me? Really?" Medical training is necessary but not sufficient to be a clinical leader. In this interactive session we will explore the challenges facing doctors and how quality improvement tools and 6 key messages may just help!	Deerpark Room	<i>Dr Brian Robson</i>
	2B Human factors (aimed at GPs and consultants) Explore the definition and relevance of human factors to safer healthcare.	Ashley Room	<i>Dr Richard Corry Dr Caroline Hawe</i>
	2C Key evidence in evidence based medicine The role of systematic reviews for people making decisions about health and social care.	Fisherwick Room	<i>Prof Mike Clarke</i>
	2D Professionalising medical leadership FMLM believes an effective medical leader is defined by how and what they do, underpinned by why they do it. The 'how' and 'what' medical leaders do is set as behaviours that can be observed, measured and developed. But what are they and how did they come about?	Chichester Room	<i>Ms Kirsten Armit</i>
	2E You're only human An interactive workshop discussing the emotional aspects of leadership for the individual and organisation. Topics include emotional intelligence, 'What Matters to You' and Schwartz Rounds.	Ben Madigan Room	<i>Dr Aideen Keaney Dr Sarah Meekin Joanna McCormick Dr Iain McDougall</i>
14.50 - 15.15	Refreshments <i>Opportunity to network and visit the exhibition</i>		
15.15 - 15.45	ADEPT Clinical Leadership Fellows: Learning to lead Q&A session with ADEPT Clinical Leadership Fellows 2015/16	Chichester Room	<i>Dr Michael McBride</i>
15.45 - 16.30	Panel discussion: Learning to improve	Chichester Room	<i>Dr Brian Robson Jacqueline Fearon Sir Liam Donaldson Dr Michael McBride Dr Tony Stevens, Dr Margaret O'Brien Ms Lindsay Damkat-Thomas</i>
16.30 - 17.00	Concluding remarks and awarding of prizes		
		Chichester Room	<i>Mr Peter Lees</i>

Speakers

Ms Kirsten Armit, Chief Operating Officer, Faculty of Medical Leadership and Management

Dr Michaela Black, Senior Lecturer in Computer Science, University of Ulster

Professor Mike Clarke, Professor/Director of the Northern Ireland Network for Trials Methodology Research, School of Medicine, Dentistry and Biomedical Sciences, Queen's University Belfast

Professor Ian Curran, Assistant Director of Education and Professional Standards, General Medical Council

Dr Richard Corry, Consultant Anaesthetist, South Eastern Health and Social Care Trust

Dr Jimmy Courtney, E-Health Clinical Lead Health and Social Care Board, General Practitioner

Dr Julia Courtney, ADEPT Clinical Leadership Fellow (HSC Safety Forum and HSC Leadership Centre), ST7 Paediatrics

Ms Lindsay Damkat-Thomas, Past Clinical Leadership Fellow, ST7 Plastic Surgery

Sir Liam Donaldson, Author of *The Right Time, The Right Place*, Chair of Health Policy at Imperial College London, Chancellor of Newcastle University

Dr Grainne Donaghy, ADEPT Clinical Leadership Fellow (Belfast Health and Social Care Trust), ST4 General Adult Psychiatry

Jacqueline Fearon, Patient Representative

Professor Keith Gardiner, Chief Executive and Postgraduate Dean of NIMDTA (Northern Ireland Medical and Dental Training Agency)

Dr Philip Hall, STEP Trainee 2014/15, ST7 Gastroenterology

Mr Simon Hamilton MLA, Minister of Health, Social Services and Public Safety

Dr Caroline Hawe, Consultant Anaesthetist, Belfast Health and Social Care Trust

Dr David Hill, Associate Medical Director, South Eastern Health and Social Care Trust

Dr Rachael Hutton, ADEPT Clinical Leadership Fellow (E-Health and Board Liaison Group), ST5 Urology

Dr Cathy Jack, Quality Improvement Lead for the Faculty of Medical Leadership and Management, Medical Director of Belfast Health and Social Care Trust

Dr Aideen Keaney, Consultant in Paediatric Anaesthesia and Paediatric Intensive Care, Royal Belfast Hospital for Sick Children

Dr Anne Kilgallen, Deputy Chief Medical Officer and Director of Population Health, Department of Health, Social Services and Public Safety

Dr Gavin Lavery, Clinical Director, HSC Safety Forum

Mr Peter Lees, Chief Executive and Medical Director, Faculty of Medical Leadership and Management

Dr Niall Leonard, Consultant Nephrologist, South Eastern Health and Social Care Trust

Dr Gareth Lewis, ADEPT Clinical Leadership Fellow (GMC and RQIA), ST7 Nephrology

Dr Claire Loughrey, General Practice Lead, NIMDTA

Dr Claire Lundy, Consultant in Paediatric Neurodisability and Rehabilitation, Royal Belfast Hospital for Sick Children

Dr Sarah Meekin, Consultant Clinical Psychologist, Head of Psychological Services, Belfast Health and Social Care Trust

Dr Lauren Megahey, ADEPT Clinical Leadership Fellow (Southern Health and Social Care Trust), ST4 Psychiatry of Old Age

Dr Michael McBride, Chief Medical Officer, Chief Executive, Belfast Health and Social Care Trust

Joanna McCormick, Nurse Consultant Critical Care, Associate Director of Nursing, Belfast Health and Social Trust

Dr Iain McDougall, Consultant General Adult Psychiatrist and Psychotherapist, Belfast Health and Social Care Trust

Dr Laura McLaughlin, ADEPT Clinical Leadership Fellow (Department of Health, Social Services and Public Safety), ST7 Obstetrics and Gynaecology

Vijaya Nath, Director of Leadership Development, The King's Fund

Dr Brendan O'Brien, Consultant Clinical Informatics Specialist, Health and Social Care Board

Dr Margaret O'Brien, Head of General Medical Services at the Health and Social Care Board, General Practitioner

Dr James Reid, ADEPT Clinical Leadership Fellow (NIMDTA), ST5 Anaesthetics

Dr Brian Robson, Executive Clinical Director, Healthcare Improvement Scotland

Dr John Simpson, Medical Director, Clinical Leadership Solutions

Professor Roy Spence OBE, Professor of Surgery, School of Medicine, Dentistry and Biomedical Sciences, Queen's University Belfast, Consultant Surgeon, Belfast Health and Social Care Trust

Dr Tony Stevens, Chief Executive Officer, Northern Health and Social Care Trust

Dr Natalie Thompson, ADEPT Clinical Leadership Fellow (South Eastern Health and Social Care Trust), ST4 Paediatrics

About FMLM

Who we are

The Faculty of Medical Leadership and Management is the UK professional home for medical leadership. FMLM was established in 2011 by all the UK medical royal colleges and faculties and endorsed by the Academy of Medical Royal Colleges.

Our vision

Our vision is to inspire and promote excellence in medical leadership to drive continuous improvement in health and healthcare in the UK.

Why join?

As a member of FMLM you can add your voice to a vibrant community of senior and aspiring leaders, including chief medical officers, national medical directors, secondary care doctors, staff and associate specialists, public health doctors, GPs, dentists, doctors in training and medical students.

We provide members with resources to support career development and opportunities to network and share learning to enhance leadership and management skills.

FMLM resources and support are underpinned by the *Leadership and management standards for medical professionals* and by *Leadership development in healthcare: the evidence base*.

FMLM members enjoy:

- | discounted entry to events, including annual and regional conferences and education days
- | access to online information and resources, including articles, webinars, twitter chats, blogs, member directory, eNews, and revalidation and appraisal guidance
- | access to national and regional networks and groups
- | access to a coaching network and mentoring scheme to provide support, share best practice and facilitate real quality improvement
- | development support for doctors in or aspiring to leadership and management roles including a leadership diagnostic and headhunting service.

FMLM also gives organisations an opportunity to provide annual membership for a team or group of individuals at a discounted rate.

Group members enjoy additional benefits to those listed above.

Share the highlights with us

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Contact us

6 St Andrews Place
London NW1 4LB
+44 (0) 20 3075 1471
