

Leading Change – Managing Conflict

25th June 2015 1.30pm to 4.30pm

Herberden Room, Royal College of Physicians

This half-day will develop your skills and understanding of your MBTI preference to prepare you to lead change and manage conflict more effectively.

Programme

1.30pm	Welcome and introductions Aim of workshop
	Exploring change and how different people respond to it using MBTI and change models. Case study exploration. Understanding your preference to change using the MBTI tool. Thinking time.
2.30pm	Quick break.
2.45pm	Exploring conflict – what it is and how to get the most out of it. Case study exploration. Self-assessment using the Thomas-Kilmann Conflict Mode Instrument (TKI). Thinking time.
4.00pm 4.30pm close	Questions and observations. Development planning and next steps

Benefits:

- Understanding your skills and preferences for leading change and getting the best out of others.
- Gaining clarity on how you handle conflict, how others behave and what you can do with it
- Identify your learning needs and build a development plan