

## EY Medical Directorate

### Who are they?

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EY is a global company that employs a huge range of professionals in health, life sciences and finance. The medical directorate was formed in May 2016 as part of the EY health advisory team. EY was the first major consulting firm to appoint an executive medical director and since January 2017 has two medical directors and their first National Medical Director's Clinical Fellow. The team have extensive clinical and managerial experience in the NHS at organisational and national level, in hospital and community services.

### What do they do?

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EY Health provide business support to the NHS, improving care for patients. Projects are diverse and can range from providing organisational support with cost improvement, to implementation of national strategies.

Key skills include:

- **Procurement** The team have strong connections with healthcare leaders in numerous clinical specialties and UK locations. The medical directorate all have extensive front line experience of working in the NHS, in addition to their managerial and leadership skills
- **Clinical Governance and Service Reconfiguration** The team have successfully redesigned services in both hospital and community settings, and have held responsibility for clinical governance of large healthcare trusts
- **Leadership Development and Organisational Development** The team have experience of working in organisations which have required strong clinical leadership for their sustainability and transformation, and in working with senior clinicians to help them succeed in their leadership roles
- **Performance Optimisation** in health care; developing methodologies to attract new business in the healthcare industry.
- Creating **High Reliability Organisations**; using the framework devised in association with Johns Hopkins University to provide quality improvement programmes to UK Healthcare trusts

The medical directorate's time is spent understanding a clients needs prior to bidding for a piece of work and creating written or presentable deliverables for the company's clients. As the medical directorate develops, there is increasing opportunity to assist in designing new innovative products and services that it can offer to the healthcare community.

### Recent work

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- Developing a **leadership development framework** for a trust to improve its clinical leadership (in conjunction with FMLM)
- [Working with the government of Western Australia](#) to **improve quality and safety in the healthcare system** as a result of changes in the way healthcare is delivered
- Developing new products for healthcare organisations, such as the '**High Reliability Organisations**' framework, which has already been used successfully in the USA and Australia, and is now being adapted for UK healthcare
- Performing a **pathway assessment** for a hospital with a high mortality rate for a specific condition and providing recommendations for improvement