

Leaders in Healthcare 2017

Monday 30 October 2017, ACC Liverpool

M1: Skills for effective leadership in healthcare

0900-0930	<u>In pursuit of professional excellence</u> An introduction to the day Session Room 12			
0930-0945	Movement break			
0945 - 1215 (2hrs 30 mins) Break: 1100 - 1115	Influencing and negotiating: Understanding politics	Understanding healthcare finance	Managing complexity and uncertainty	Leading for quality and safety: what does it take?
	Catherine Eden, Managing Director, Eden and Partners Session Room 12	Chris Calkin, Fellow of the Chartered Institute of Management Accountants and Past President of Healthcare Financial Management Association (HFMA) Session Room 13	Helen Bevan, Chief Transformation Officer, Horizons, NHS England Session Room 4A	Peter Lachman, CEO, ISQua Session Room 4B
1215 - 1315	Lunch			
1315 - 1545 (2 hrs 30 mins) Break: 1430 - 1445	Influencing and negotiating: Understanding politics	Understanding healthcare finance	Managing complexity and uncertainty	Leading for quality and safety: what does it take?
	Catherine Eden, Managing Director, Eden and Partners Session Room 12	Chris Calkin, Fellow of the Chartered Institute of Management Accountants and Past President of Healthcare Financial Management Association (HFMA) Session Room 13	Helen Bevan, Chief Transformation Officer, Horizons, NHS England Session Room 4A	Peter Lachman, CEO, ISQua Session Room 4B
1545 - 1600	Movement break			
1600 - 1700 (option of shortening this)	Closing session Facilitated networking Session Room 12			

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Workshop overviews

Influencing and negotiating: Understanding politics

At whatever stage you are in your career, better understanding the politics – small ‘p’ and Big ‘p’ – can help you be a more effective advocate for your patients, your organisation and your specialty. Thinking through the policy making process, what makes local and national politicians tick and how you as doctors can influence the future direction of policy are vital leadership skills to help you in your role. This practical and interactive session will help demystify the politics of health and give you skills and knowledge to work with, and influence elected members more effectively.

Leading for quality and safety: what does it take?

All leaders in healthcare have a responsibility to ensure that that they are continually improving the services they manage, within the constraints of limited resources. In this interactive session, we will examine what it takes to be a leader for quality and safety. We will cover some theoretical models and develop a set of tools that participants can use in their own context. This is not a didactic session, rather one in which we will look how to construct a practical approach to leading for quality. Participants should bring some practical challenges they wish to address.

Understanding healthcare finance

The Anatomy of Finance - this session will cover how the NHS is funded, the continuing search for efficiencies to the challenges of setting budgets at service level. This will be an interactive workshop where you will be challenged to set a budget and submit a tender to provide a clinical service.

Managing complexity and uncertainty

We are operating as leaders in a world that is increasingly dynamic, fast moving and with so many complex dilemmas that there is often no “right” answer. In this lively and interactive session, Helen Bevan will help us explore some of the latest ideas, tools and approaches from leading practitioners of large scale change around the globe. We will reflect on the practical implications and opportunities for our work in a world where the balance between “old power” (positional power and authority) and “new power” (networks and social movements) is shifting. We will consider how to build our individual and collective capability for leading change and delivering results in this new world.