



The Strategic Peer Support Programme

Supporting senior clinical leaders to strengthen leadership capabilities and deliver lasting quality improvement



NHS Improving Quality and the Faculty of Medical Leadership and Management (FMLM) are working in collaboration to pilot an exciting new Strategic Peer Support Programme.

The programme will support the recommendations of the Berwick Report by pairing clinicians facing significant service improvement challenges with 'expert peers' who have practical experience of delivering quality improvement (QI) and a successful record of service transformation.

About the programme

This unique programme aims to demonstrate the value and benefit of peer to peer support, as it subtly differs from coaching and mentoring relationships. We believe that this approach to senior capability building and support does not currently exist in the way we intend to develop it based on the approach and principles generated through studies into health and wellbeing and those used in the education sector, exploring application in the complex and challenging world of health care.

Ultimately through our research and formative evaluation throughout the programme, we aim to create a highly valuable experience, and distil an exemplar peer to peer support model for wider national and international roll out.

This programme offers peer support to clinicians:

- with directorate or board level responsibility with significant challenges in their current role
- needing the expertise and guidance on delivering service transformation and QI
- with a strong commitment and interest in QI

Peers are matched with 'expert peers', who have:

- proven experience of delivering QI and a successful record with service transformation
- previous experience of mentoring at a senior level

With facilitated learning sets and access to developmental resources from the Chartered Quality Institute and BMJ Quality, the programme offers real-time, supported solutions to the challenges senior clinical leaders face in driving forward continuous improvement in health and care.

The programme offers support and activities in the form of; regional development days, where the peer network come together to learn, share and problem solve and peer support sessions (2–3 hours per session), held either face to face or virtually to meet the needs of the pairs.

To find out more and stay in touch as the programme develops

To find out more about FMLM's QI work:


 +44 (0) 203 075 1471

 @FMLM_UK

 facebook.com/fmlm.ac.uk

 www.fmlm.ac.uk

To find out more about the work of NHS Improving Quality:

 0300 300 0020

 @NHSIQ

 www.nhsiq.nhs.uk